

### LS Central Implementation Guidelines

# Faster implementations, simplified maintenance, smoother upgrades Webinar Q&A May 7, 2020

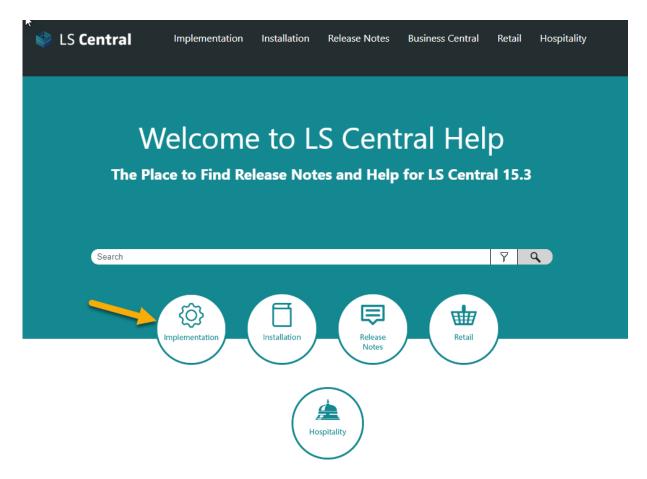
#### Presenter: Gudrun Olafsdottir, Product Director and Development Manager

- Q: Would the package import everything related to base LS Retail tables? Like if i created a totally new DB, would this package install all default data in all tables?
- A: If you're talking about the data package that you can download when you're doing the assisted setup, it includes over 120 tables and definitely not all the default data. However, the guide includes methods that show how you can create all the default data and/or get more setups.
- Q: Is it possible to share these walkthroughs with customers, or is it meant only for partners?
- A: Yes, you can share them. They are in our Online Help, which is open to anyone, so feel free to share.
- Q: What is the oldest version do you recommend we use Go Current? Will it work with objects that are modified?
- A: Go Current supports Business Central / Dynamics NAV 10.0 and above, and yes, you can have modified or your own objects.
- Q: Will you still provide the virtual machines for testing and demo purposes?
- A: Yes. We will continue providing a virtual machine as before.
- Q: Will it be possible to use Go Current on the virtual machines provided by you?
- A: Not planned at the moment, but very likely at some point.
- Q: Do you have a guide on how to install LS Central on Docker?
- A: Not yet, but I'll add a guide and/or examples how you can do that.
- Q: Can you install new licenses to POS with this Go Current tool?
- A: Yes, we have out-of-the box functionality to install and update any licenses, objects, addins and extensions. See How to extend LS Central on the Go Current help site: https://help.gocurrent.lsretail.com/packages/ls-central/ls-central-packages.html
- Q: Will the implementation guide also be available in different languages?
- A: We do not intend to translate the Implementation Guide into different languages. It is a part of the Online Help which is available only in English.

- Q: Are you planning to add Hospitalty processes to LS Central Implementation Guidelines?
- A: Yes, we will do that in the future. Find the core in LS Central for restaurants and create implementation guidelines for that.
- Q: Will there be step by step instructions to install Go Current version?
- A: Yes, we intend to provide such instructions.
- Q: Will you add Safe Management to LS Central Implementation Guidelines?
- A: We will look into it. If there is demand for it then we will do it.
- Q: Can we automatically post day-end statements?
- A: In LS Central, you can schedule the posting of end-of-day statements.
- Q: Can we use Go Current to update the POSs with any new customizations?
- A: Yes, you should be able to do that.
- Q: In the assisted setup, is it possible to create new item with barcode in the same step?
- A: No this is not possible as different tables and templates need to be used. For example you have one template for items and another template for barcodes.
- Q: When will be service portal be made available for partners?
- A: We are looking into this but have not made any decision about the timeline.
- Q: Is there any SMS facility available?
- A: Not that I'm aware of.
- Q: Can Go Current publish our customized app (extension)?
- A: Yes, we have out-of-the box functionality to install and update any licenses, objects, addins and extensions. See How to extend LS Central <a href="https://help.gocurrent.lsretail.com/packages/ls-central/ls-central-packages.html">https://help.gocurrent.lsretail.com/packages/ls-central/ls-central-packages.html</a>
- Q: What will happen to existing customizations if I update to the latest version?

  If you install LS Central with "Get Latest Version" refered in the presentation and then you publish and install a new custom extension manually on top of that. In next update it will attempt to install any incoming extensions and if needed, your custom extension will be uninstalled and if possible, it will be installed again.
- Q: This is a non-technical question. Due to Covid 19 the customer has asked to wave off or get discount on LS BREP renewal charges.
- A: We cannot answer questions/comments here that are outside the scope of the webinar content. Please contact our Licensing team for questions regarding BREP.
- Q: Where can we find the link to the Yammer group for Go Current? https://www.yammer.com/gocurrent

- Q: Can Go Current be used for older versions?
- A: It can be used for LS Nav/LS Central from version 10 (2017) to date.
- Q: Will Go Current replace the struggle of installs?
- A: The purpose of Go Current is to replace as many of the struggles with installs as possible.
- Q: When you say the updates through the new models...are the new versions are available yet for download?
- A: Yes, of course. This is just a pure addition. We are not replacing anything.
- Q: What is the website for the Implementation Guidelines? https://help.lscentral.lsretail.com/



- Q: Will Go Current work on on-prem installations? What do we need for it? Does the customer server need to be able to see your website?
- A: Yes, it will work on on-prem installations. The customer server does not need to see our server. You will need to set up a Go Current server on-site, and the customer's POSs need to be able to see that server.
- Q: How can we download latest version LS Central for practice?
- A: There is no demo/practice version of LS Central available to the general public, but the latest version is always available on the LS Retail Portal for partners to download. The

Virtual Machine, which is intended for training, demo and testing, is also updated on a regular basis. It is also available on the portal, for partners only. The current version is 15.3, just like the latest LS Central version.

## Q: Will the LS Central Implementaion Guide about processes be expanded with more topics?

A: Yes, this is just the start. We will add more packages, like data packages for other modules.

#### Q: How about for KDS?

- A: Yes, hopefully in the not too distant future. We have big plans for adding packages and it should be easy to add the KDS. We intend to include basic explanations on other modules and features in LS Central, and a package to go with it for example, if you are going to use Loyalty and you need a simple setup for that.
- Q: Does LS IT already know how to give us (partners) access to modified actual codeunits or pages? I ask this because we need to make a lot of localizations in Latin America and because this knowledge is not yet with us, be have not implement 15.x.x releases yet.
- A: Please submit a support request via our support desk on the LS Retail portal for technical enquiries that are outside the scope of this webinar.
- Q: If we are migrating a customer from older versions of LS (i.e. 6.2) to current version (15.x), should we use the implementation guideline, or we need to overtake old data with DD from old system?
- A: You could use the Implementation Guidelines to help you plan it and so on, but you would probably want to get the data from 6.2 to the latest release, and the basic package of the Implementation Guidelines will not achieve that.
- Q: We have current issue regarding dining GUI it cannot join table.
- A: Please submit a support request via our support desk on the LS Retail portal for technical enquiries that are outside the scope of this webinar.
- Q: Is it still possible to migrate customizations to the Go Current implementation?
- A: Yes. Go Current is quite extensible, so any customization, either objects or apps, can be included. This also applies to DLLs or add-ins.
- Q: What is the availablity status of LS Central in India?
- A: Microsoft has not released a localized version of Business Central for India, and they have not announced a date for such a release. Therefore, we cannot confirm any status of availability for LS Central in India yet.

Please note that some of the questions submitted were outside the scope of this webinar and, although we did our best, we cannot provide answers to general support enquiries or questions that have to do with licensing or other topics that are not within our field of expertise. Please submit such questions to the relevant support desks on the LS Retail portal.